



First Home Care

Providing Foster Care and Community Behavioral Health Services

Crisis Intervention Services

Crisis Intervention is a Medicaid eligible service, which provides mental health care and assistance to children, adolescents and adults who are experiencing an acute crisis of a psychiatric nature that puts the individual at risk for psychiatric hospitalization. This service can also be utilized to “bridge the gap” between discharge from an acute, residential, or detention setting and other Community Behavioral Health service authorizations. Crisis intervention services are available 24 hours a day, seven days per week.

Crisis Intervention Goals:

- Provide care at any time of day to prevent exacerbation of a psychiatric condition
- Provide crisis intervention to prevent injury to the individual or others
- Provide treatment in the least restrictive setting to prevent hospitalization
- Introduce and mobilize resources for the individual, the family and the community to address current difficulties
- Coordinate external resources, as necessary, to improve the functioning of the individual/family
- Coordinate all services being provided to the individual for an integrated delivery system
- Examples of when to call: self-harm, social isolation, property destruction, suicidal thoughts, threatening behaviors, depression/anxiety, physical/verbal aggression dangerous decision making, hallucinations/delusional thinking, etc.

If you or a family member is in need of services,
please call the crisis number at the location nearest you for immediate assistance.

Universal Referral Line: 800.516.1918 | FHCReferrals@uhsinc.com
Tidewater: 1634 London Blvd, Portsmouth, VA 23704 | 757.398.5235
Richmond: 5516 Falmouth St. Suite 202, Richmond, VA 23230 | 804.277.4560
www.FirstHomeCare.com